

Horace Holmes Ministries Family Assistance Program

The Horace Holmes Ministries (HHM) Family Assistance Program assists clients with emergency needs such as food, utilities, housing, medication, and information for other services available through other organizations. Members of HHM interview clients, assess their needs and eligibility, and determine available resources.

To be considered for services, please do the following steps below.

- **STEP 1:** *Are you a resident of Bibb County? If “YES” proceed to Step 2 (Our agency can only assist residents of Macon-Bibb County.)*
- **STEP 2:** *Review this entire document documentation.*
- **STEP 3:** *Fill out the “New Client Intake Form” Located on the Horace Holmes Ministries website.*

Financial Services Horace Holmes Ministries MAY be able to assist with:

- *Utility disconnections (electric, water, and natural gas)*
- *Eviction notices*
- *First month’s rent or deposit*
- *Medication*

Horace Holmes Ministries is NOT able to assist with the following:

Eyeglasses, bus passes, gasoline, cable/satellite bills, bankruptcy, mortgage, car insurance payments, car repairs, medical bills, cell phone payments, motel/hotel payments, childcare/daycare, internet bills, credit card payments, transportation, and anything that fails to qualify as Necessity of Life. “Basic necessities of life” means food, water, shelter, clothing, and medically necessary health care [including but not limited to health-related treatment or activities, hygiene, oxygen, and medication].

(There may be some exceptions to this list).

What To Expect

- *Because of COVID, we will not be doing face-to-face interviews. A staff member or volunteer will contact you via phone to interview you.*

- *Our ministry may require you or others in your home to search for work or apply for other benefits to improve your situation before we offer assistance.*
- *Please be prepared to explain the circumstances that created your crisis and to discuss all household income and expenses. This includes all working individuals and anyone receiving benefits of any kind.*
- *We may also require you to access services at another agency after being interviewed if we believe they can better meet your needs.*
- *HMM cannot guarantee that you will be offered assistance.*

Documents That May Be Requested

- ***Prior to applying for utility assistance***, you must contact your utility company first and set up a payment plan- this will be verified with the utility company.
- ***Picture ID*** for each household member over the age of 18 years old (driver's license, passport, etc.) Please ask about resources for help obtaining an ID.
- ***Proof of all household income.***
- ***Receipts*** for the situation you identify as creating your crisis. (Ex: car repair, home repair, etc.)
- ***Utility disconnect notice*** if requesting utility assistance. The account must be in the name of someone residing in the home.
- ***Court eviction notice*** if requesting rental assistance. Horace Holmes Ministries only pays rent to the actual property owner and this information will be verified before any payment is made.

If you are approved for financial assistance, all payments will be made directly to the vendor (rental office, utility company, etc.)

By opening doors, we will connect those in need with those who have resources, teaching individuals to take life step by step, so they may grow into the fullness of what God created them to be."

As servant leaders, we are called by our Creator to be a reflection of His love on earth. Leading by the example set by Jesus, we seek to empower those in need with the emotional and spiritual enlightenment that changes lives.